## **Exploring the Demand for Financial Advice: The Role of Financial Literacy**

Martin Seay, Kansas State University<sup>1</sup>
Jodi Letkiewicz, York University<sup>2</sup>
Kyoung Tae Kim, University of Alabama<sup>3</sup>
Stuart Heckman, Kansas State University<sup>4</sup>

The objective of this study is to explore the relationship between financial literacy and the use of a financial planner using data from the 2010 and 2012 administrations of the National Longitudinal Survey of Youth 1979 (NLSY79). This study differs from past studies in two key ways. First, we conceptualize financial literacy using Huston's (2010) model where financial literacy is comprised of knowledge, capability, and confidence. Second, we use a national longitudinal dataset with the question on use of a financial planner asked in two different time periods. This allows us to address some of the endogeneity issues other studies have struggled to overcome. Results show a positive association between the components of financial literacy and financial planner use for retirement planning. Overall, a more nuanced relationship between financial literacy and financial planner use is revealed than was found in previous literature (Collins, 2012; Robb, Babiarz, & Woodyard, 2012).

## References

Collins, J. M. (2012). Financial advice: A substitute for financial literacy? *Financial Services Review*, 21(4), 307-322.

Huston, S. J. (2010). Measuring financial literacy. *Journal of Consumer Affairs*, *44*(2), 296-316. Robb, C. A., Babiarz, P., & Woodyard, A. (2012). The demand for financial professionals' advice: The role of financial knowledge, satisfaction, and confidence. *Financial Services Review*, *21*(4), 291-305.

<sup>&</sup>lt;sup>1</sup>Assistant Professor, School of Family Studies and Human Studies, 318 Justin Hall, Kansas State University, Manhattan, KS 66506, USA. Phone: 785-532-1486. Email: mseay@ksu.edu.

<sup>&</sup>lt;sup>2</sup>Assistant Professor, School of Administrative Studies, York University, Toronto, ON N3J 1P3, Canada. Phone: 416-736-2100. Email: jodilet@yorku.ca

<sup>&</sup>lt;sup>3</sup>Assistant Professor, Department of Consumer Sciences, 312 Adams, University of Alabama, Tuscaloosa, AL 35487, USA. Phone: 205-348-9167. Email: ktkim@ches.ua.edu.

<sup>&</sup>lt;sup>4</sup>Assistant Professor, School of Family Studies and Human Studies, 319 Justin Hall, Kansas State University, Manhattan, KS 66506, USA. Phone: 785-532-1371. Email: sheckman@ksu.edu.